

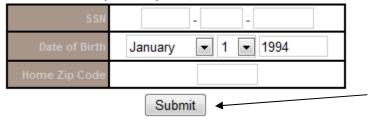
Setting up WAU Portal and Email Account

If you are a new student or have forgotten your password, you will be able to obtain/reset your password by following the steps below:

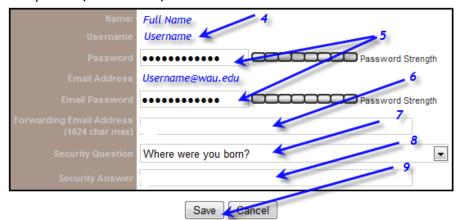
1. Go to http://my.wau.edu



2. Click Account Setup from myProfile



3. Enter your SSN, Date of Birth, Home ZIP Code and click Submit



- 4. Note down your **username**
- 5. Enter your Passwords for **Portal** and WAU **Email service** (try to keep the same password for both the portal and email, to avoid confusion.)

Note: Your passwords must contain a minimum of 8 charaters, and meet 3 of the 4 following requirements:

- 1. contains a lower case character (a-z)
- 2. contains a upper case character (A-Z)
- 3. contains a numeric (0-9)
- 4. contains a special character (!@#\$%&(+=)
- 6. **Optional**: If you prefer to forward all WAU email messages to your personal email address, type in your email address. Please note, it is your responsibility to make sure that you are receiving all messages from WAU faculty and administration.
- 7. Choose one of the security questions from the dropdown box
- 8. Enter the Security Answer (Keep it simple and in one word; you need to remember this for future use)
- 9. Click Save

Note: Desire2Learn login information will be emailed to you within 24 hours after you set up your portal account.

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